

## Patient Billing Information

- **Patient Billing**

Under our '**No-Gap' Billing Policy**, Pathology North bills through Medicare and the Department of Veterans' Affairs (DVA), so that Medicare eligible patients do not have to pay a gap for their pathology testing for all items covered under the Medicare Benefits Schedule.

- **Medicare and Department of Veterans' Affairs billing**

All Pathology North Medicare eligible patients are able to be bulk billed with Medicare or if you are the holder of a Veteran Affairs Gold card, your account will be billed directly to the Department of Veterans' Affairs.

- **Private inpatient with Health Fund cover**

Private Health Fund hospital inpatient accounts will be submitted via your Health Fund and remitted directly to Pathology North. If your pathology account is for a test that is not eligible for a Medicare rebate (Non-MBS) these may be an out of pocket expense and you can make payment for these accounts as per the "Payment Methods" details.

- **Private inpatient without Health Fund cover**

If you are a Medicare eligible private inpatient with no Health Fund, you can claim 75% of the schedule fee through Medicare and you will be required to pay the balance. Any pathology tests performed and not eligible for a Medicare rebate (Non MBS) are an out of pocket expense.

- **WorkCover and Staff Screenings**

If your pathology relates to WorkCover or new employment screenings, these accounts are ineligible for reimbursement from Medicare and are required to be paid by the organisation that requested the test or the patient directly.

- For any further information regarding accounts, please contact Pathology North Revenue on 1800 658 216 or 02 4921 4067 between the hours of 8.00am and 5.00pm.

- **Payment Methods**

**Mail**

Post the bottom section of the invoice together with any cheques or money order to:

Pathology North (Northern Sydney)  
Royal North Shore Hospital,  
Level 5, ASB,  
Pacific Highway,  
St Leonards. NSW 2065  
Or

Pathology North (Hunter)  
Locked Mail Bag No 1  
Newcastle Mail Centre 2310

**In person**

Present this account to your local public hospital Cashier.

**Credit Card**

Call Pathology North on 1800 658 216 or 02 4921 4067 between the hours of 8.00am and 5.00pm to pay by any major credit card; AMEX incurs a 1.5% surcharge